



## **QUALITY POLICY**

OSCILLOWAVE S.r.l. is committed to continuously offer products and services that are technically and qualitatively responsive to the required specifications. These to guarantee a performance standard aimed at customer satisfaction and the needs of the target market.

OSCILLOWAVE S.r.l. applies to its activities a Quality Management System that could direct its human, material and financial resources at the best, constantly improving efficiency and therefore effectiveness of its processes.

In view of the above, OSCILLOWAVE S.r.l. proposes to:

- constantly relate to its Customers in order to take in their technical and commercial needs in the best possible way, thus providing products that always meet their actual needs;
- involve and empower company personnel with regard to the management for quality of their assigned activities and tasks, in order to make them aware of and participate in the achievement of the full satisfaction of our Customers;
- constantly interact with its Suppliers, establishing with them a profitable collaborative relationship in order to maintain the highest possible quality standard of the products/services offered;
- constantly monitor business processes in order to optimize their performance, always with the aim of improving the service offered to its Customers.

OSCILLOWAVE S.r.l. is therefore committed to apply quality management to its business activities on the basis of the requirements of UNI EN ISO 9001:2015, with particular attention to the external and internal context of the organization, assessing risks and opportunities that may arise from these contexts.

The General Management of OSCILLOWAVE S.r.l. is committed to systematically disseminate and revisit the principles of its Quality Policy, consistent with the needs and expectations of Customers, Employees, Suppliers, Stakeholders, and the Community.

*Arcene (BG), 16 Maggio 2022*

General Manager  
*Francesco Spagnolo*